

Practice details

Rose Medical Practice

140 Fitzwilliam Street, Huddersfield,
HD1 5PU

B85058 Practice code

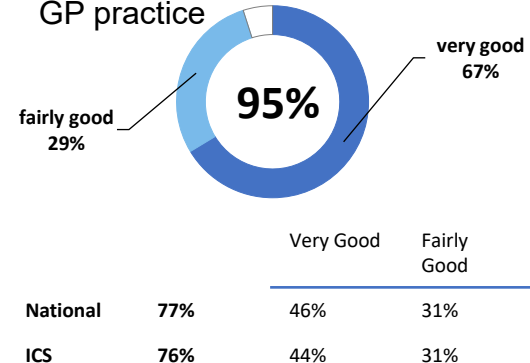
421 surveys sent out

84 surveys sent back

20% completion rate

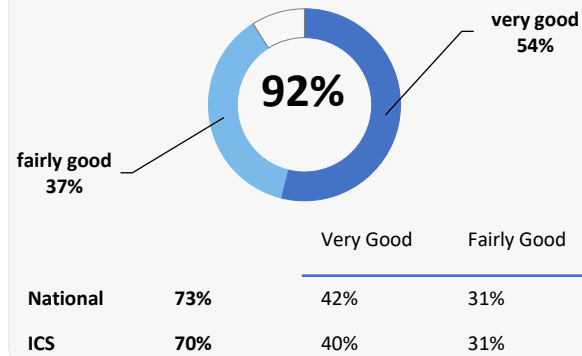
Overall experience

Good overall experience of this GP practice

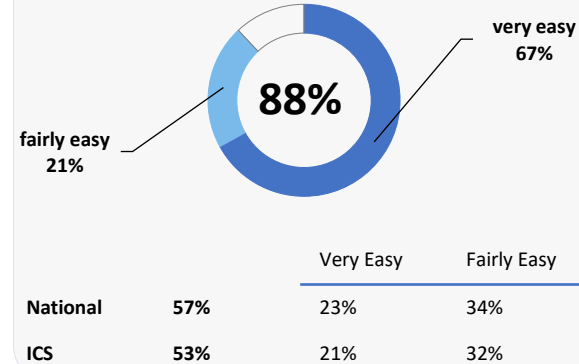


Accessing the practice

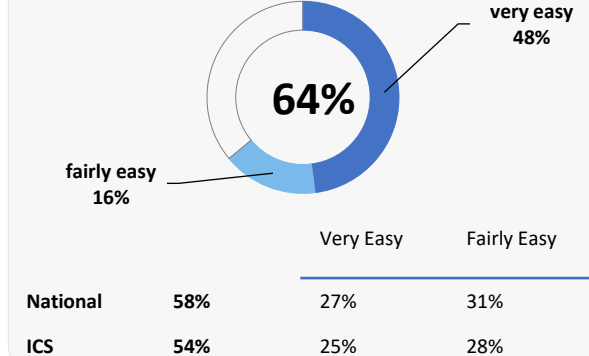
Good overall experience of contacting this GP practice



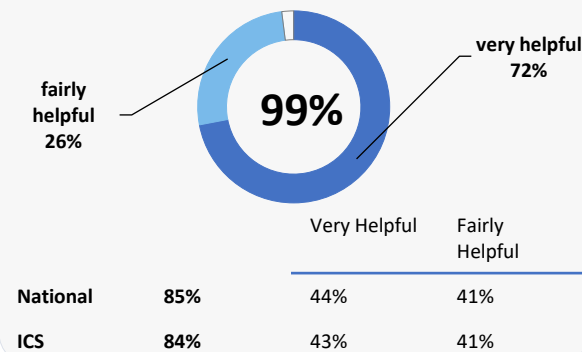
Easy to contact this GP practice on the phone



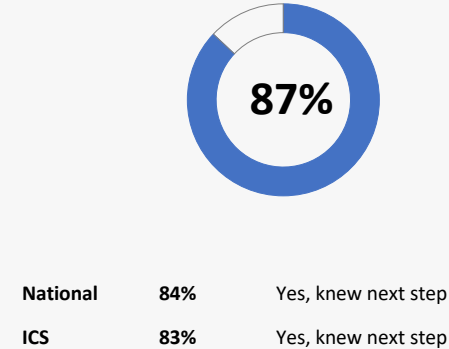
Easy to contact this GP practice using their website



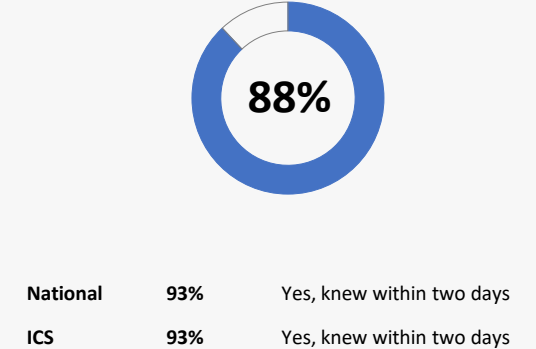
Helpfulness of reception and administrative team at this practice



Knew what the next step would be after contacting this GP practice



Knew what the next step would be within two days of contacting this GP practice



Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

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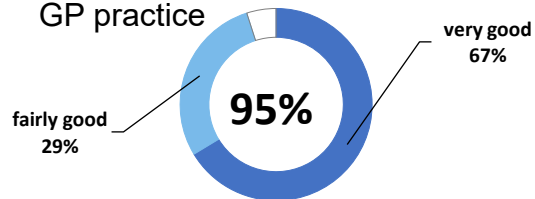
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Overall experience

Good overall experience of this
GP practice



		Very Good	Fairly Good
National	77%	46%	31%
ICS	76%	44%	31%

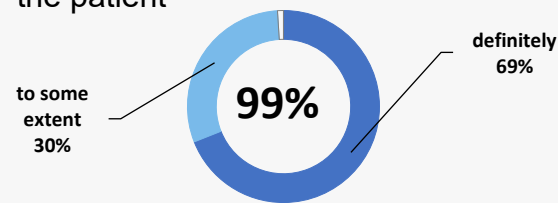


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Data by Ipsos

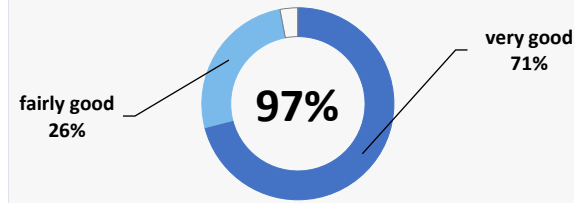
Experience at last appointment

The healthcare professional had all the information they needed about the patient



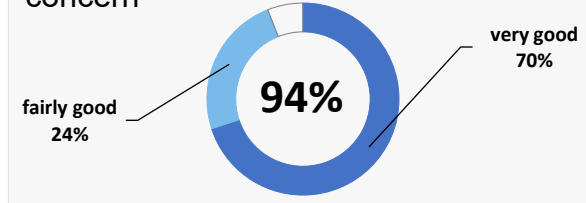
		Definitely	To some extent
National	92%	58%	34%
ICS	92%	58%	34%

The healthcare professional was good at listening to the patient



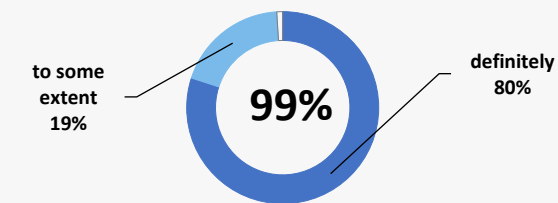
		Very Good	Fairly good
National	87%	62%	25%
ICS	87%	61%	25%

The healthcare professional was good at treating the patient with care and concern



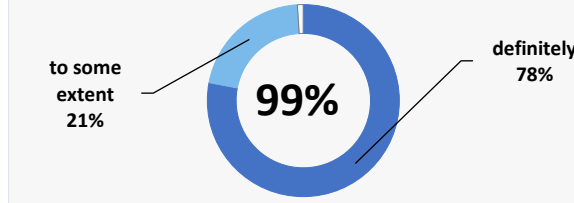
		Very Good	Fairly good
National	86%	62%	24%
ICS	85%	60%	25%

The patient was involved as much as they wanted to be in decisions about their care and treatment



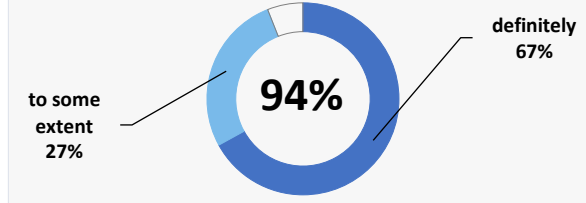
		Definitely	To some extent
National	92%	62%	29%
ICS	91%	61%	30%

The patient had confidence and trust in the healthcare professional they saw or spoke to



		Definitely	To some extent
National	93%	64%	28%
ICS	92%	64%	28%

The patient's needs were met



		Definitely	To some extent
National	90%	58%	32%
ICS	90%	58%	32%